

# 2024 Undergraduate Student Survey Results

*JUNE 2024*

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Institutional Research, & Strategic Initiatives  
(PAIRS)



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## REPORT SUMMARY

The 2024 *Undergraduate Student Survey* (USS) was administered to sophomores and juniors in May 2024. The USS is a complementary survey to the *Graduating Student Survey* (GSS) and was first administered in 2015. This survey report includes the questions' ratings from last year.

Two questions on this survey also appear on the GSS. They are:

1. If you were to start all over again, would you attend TAMU-CC?
2. Would you recommend TAMU-CC to a prospective student?

### Demographics

A total of 3,295 students were invited to take the survey. A total of 268 students opened the survey, but only 230 students answered at least one question and are considered respondents, for a response rate of 8% compared to 12% last year.

## KEY FINDINGS

### General Campus Experiences

The items receiving the **highest** ratings of combined satisfaction (*Very Satisfied* responses added with the *Satisfied* responses), above 90%, in campus experiences are as follows:

- The ability to find materials in the library to complete class assignments (98%)
- The accessibility of computer labs (97%)
- The quality of equipment in computer labs (97%)
- The helpfulness of the staff at the mail center (96%)
- The overall condition of University grounds and landscaping (95%)
- The quality of care offered by the Counseling Center (94%)
- The quality of care offered by the Health Center (94%)
- The fairness of student disciplinary procedures administered under the Student Code of Conduct (93%)

The items receiving the **lowest** ratings of satisfaction in general experiences, under the recommended 75%, are as follows:

- Nearly 35% of the students *who live on campus* are dissatisfied or very dissatisfied with the quality of food in the Dining Hall and nearly 30% with the availability of channels for expressing student complaints.

### Campus Offices

Generally, 90% of students are satisfied with campus offices. All campus offices listed below received a combined satisfaction score over 90% or higher for Courtesy and Helpfulness.

	Courtesy	Helpfulness
• University Bookstore	(98%)	(98%)
• Veteran's Affairs	(97%)	(91%)
• Cashier's (Business) Office	(95%)	(96%)
• Admissions & Records	(93%)	(93%)
• Financial Assistance Office	(93%)	(92%)

## Campus Services

The combined satisfaction scores (Satisfied/Very Satisfied) for campus services:

- University Center (98%)
- Bell Library (95%)
- CASA (tutoring) (95%)
- Counseling Center (95%)
- Recreational Sports Facilities (94%)
- Disability Services (93%)
- SAIL Online Portal (92%)
- Health Center (91%)
- Campus Copies Office (90%)
- Dining Hall (87%)
- Other Campus Food Businesses (87%)

## Campus Events

The combined satisfaction scores for campus services:

- Islander Athletic Events (97%)
- Student Activities and Events (94%)

### About the response numbers:

Respondents did not necessarily answer all questions on the survey. Therefore, the total number of responses for a question will not necessarily match other questions.

### About percentages:

Valid percent means the percentage based on the number of people who answered the question, **not the percentage of all the people who answered any question**. Percentages are rounded to the nearest whole number, except when less than 1% in which case the exact percentage is reported.

## Demographics

Respondents		
Gender	Student Count	Percent
Female	151	70%
Male	53	25%
Non-Binary	8	4%
Not Identified	2	1%
<b>Total</b>	<b>214</b>	<b>100%</b>

Entire Pool of Students - Gender		
Gender	Student Count	Percent
Female	1954	59%
Male	1341	41%
<b>Total</b>	<b>3,295</b>	<b>100%</b>

Respondents		
Class Level	Student Count	Percent
Sophomore	87	41%
Junior	127	59%
<b>Total</b>	<b>214</b>	<b>100%</b>

Entire Pool of Students – Class Level		
Gender	Student Count	Percent
Sophomore	1467	45%
Junior	1828	56%
<b>Total</b>	<b>3,295</b>	<b>100%</b>

**Respondents**

College	Student Count	Valid Percent
Business	24	11%
Education & Human Development	23	11%
Engineering & Computer Science	18	9%
Liberal Arts	71	33%
Nursing and Health Sciences	32	15%
Science	45	21%
School of Arts, Media, & Communication	0	0%
<b>Total</b>	<b>213</b>	<b>100%</b>

**Entire Pool of Students**

College	Student Count	Valid Percent
Business	665	20%
Education & Human Development	359	11%
Engineering & Computer Science	343	10%
Liberal Arts	514	16%
Nursing and Health Sciences	534	16%
Science	572	17%
School of Arts, Media, & Communication	308	9%
<b>Total</b>	<b>3,295</b>	<b>100%</b>

Parent graduated from college	Student Count	Valid Percent
Mother graduated	102	53%
Father graduated	89	47%
<b>Both parents graduated</b>	<b>191</b>	<b>100%</b>

How many years have you lived on campus (either at Miramar or Momentum campus)?	
# Years	# of Students
1	45
2	44
3	13
4	0
None	112
<b>TOTAL</b>	<b>214</b>

Race	Student Count	Valid Percent
American Indian or Alaska Native	1	0%
Asian	12	6%
Black or African American	5	2%
Hispanic/Latino	105	49%
Native Hawaiian or Other Pacific Islander	0	0%
White	81	38%
Multi-racial	6	3%
Other	4	2%
<b>TOTAL</b>	<b>213</b>	<b>100%</b>

## Campus Experiences

The following questions were open for response to all students. The questions were constructed to ascertain satisfaction with general experiences on the TAMU-CC campus. The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

Usage items aim to provide some general insight on how often the services are used. The question reads:  
*Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the following offices or campus services.*

### Admissions & Records

	Courtesy		Helpfulness		Usage		
	#	Valid %	#	Valid %	#	Valid %	
Very Satisfied	31	26	30	32	Never	49	30
Satisfied	79	67	58	61	1- 4 times per year	104	64
Dissatisfied	8	7	6	6	5 to 10 times per year	8	5
Very Dissatisfied	0	0	1	1	11 or more times per year	1	1
<b>Total</b>	118	100	95	100		162	100

### Veteran's Affairs

	Courtesy		Helpfulness		Usage		
	#	Valid %	#	Valid %	#	Valid %	
Very Satisfied	20	33	20	47	Never	129	81
Satisfied	38	63	19	44	1- 4 times per year	14	9
Dissatisfied	1	2	4	9	5 to 10 times per year	12	8
Very Dissatisfied	1	2	0	0	11 or more times per year	3	2
<b>Total</b>	60	100	43	100		158	100

### Cashier's (Business) Office

	Courtesy		Helpfulness		Usage		
	#	Valid %	#	Valid %	#	Valid %	
Very Satisfied	25	26	24	31	Never	81	50
Satisfied	67	69	51	65	1- 4 times per year	74	46
Dissatisfied	5	5	3	4	5 to 10 times per year	6	4
Very Dissatisfied	0	0	0	0	11 or more times per year	1	0
<b>Total</b>	97	100	78	100		162	100

### Financial Assistance Office

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	34	29	33	35	Never	52	33
Satisfied	74	64	54	57	1- 4 times per year	91	57
Dissatisfied	8	7	7	7	5 to 10 times per year	16	10
Very Dissatisfied	0	0	1	1	11 or more times per year	0	0
<b>Total</b>	<b>116</b>	<b>100</b>	<b>95</b>	<b>100</b>		<b>159</b>	<b>100</b>

### University Police

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	13	20	13	26	Never	135	84
Satisfied	44	68	31	62	1- 4 times per year	23	15
Dissatisfied	6	9	5	10	5 to 10 times per year	2	1
Very Dissatisfied	2	3	1	2	11 or more times per year	0	0
<b>Total</b>	<b>65</b>	<b>100</b>	<b>50</b>	<b>100</b>		<b>160</b>	<b>100</b>

### University Bookstore

	Courtesy		Helpfulness		Usage	#	Valid %
	#	Valid %	#	Valid %			
Very Satisfied	42	35	37	37	Never	39	24
Satisfied	77	63	60	61	1- 4 times per year	96	60
Dissatisfied	2	2	2	2	5 to 10 times per year	16	10
Very Dissatisfied	0	0	0	0	11 or more times per year	9	6
<b>Total</b>	<b>121</b>	<b>100</b>	<b>99</b>	<b>100</b>		<b>160</b>	<b>100</b>

### SAIL Online Portal

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Satisfied	80	51	1- 4 times per year	14	11
Dissatisfied	12	7	5 to 10 times per year	25	19
Very Dissatisfied	1	1	11 or more times per year	93	70
<b>Total</b>	<b>158</b>	<b>100</b>		<b>132</b>	<b>100</b>

### Bell Library (ability to find materials)

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	57	40	Never	10	8
Satisfied	80	56	1- 4 times per year	37	28
Dissatisfied	5	3	5 to 10 times per year	20	16
Very Dissatisfied	2	1	11 or more times per year	61	48
<b>Total</b>	<b>144</b>	<b>100</b>		<b>128</b>	<b>100</b>

### Campus Copies

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	24	29	Never	77	60
Satisfied	51	62	1- 4 times per year	26	20
Dissatisfied	6	7	5 to 10 times per year	16	13
Very Dissatisfied	2	2	11 or more times per year	9	7
<b>Total</b>	<b>83</b>	<b>100</b>		<b>128</b>	<b>100</b>

### Tutoring/CASA (Center for Academic Excellence)

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	35	36	Never	58	45
Satisfied	58	59	1- 4 times per year	47	36
Dissatisfied	4	4	5 to 10 times per year	14	11
Very Dissatisfied	1	1	11 or more times per year	10	8
<b>Total</b>	<b>98</b>	<b>100</b>		<b>129</b>	<b>100</b>

### Disability Services

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	20	34	Never	97	76
Satisfied	35	59	1- 4 times per year	19	15
Dissatisfied	3	5	5 to 10 times per year	3	2
Very Dissatisfied	1	2	11 or more times per year	8	7
<b>Total</b>	<b>59</b>	<b>100</b>		<b>127</b>	<b>100</b>



## University Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	60	42	Never	11	9
Satisfied	79	56	1- 4 times per year	28	22
Dissatisfied	1	1	5 to 10 times per year	28	22
Very Dissatisfied	2	1	11 or more times per year	60	47
<b>Total</b>	<b>142</b>	<b>100</b>		<b>127</b>	<b>100</b>

## Counseling Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	30	39	Never	85	67
Satisfied	43	56	1- 4 times per year	29	22
Dissatisfied	3	4	5 to 10 times per year	7	6
Very Dissatisfied	1	1	11 or more times per year	6	5
<b>Total</b>	<b>77</b>	<b>100</b>		<b>127</b>	<b>100</b>

## Health Center

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	24	31	Never	80	63
Satisfied	46	60	1- 4 times per year	41	32
Dissatisfied	6	8	5 to 10 times per year	2	2
Very Dissatisfied	1	1	11 or more times per year	4	3
<b>Total</b>	<b>77</b>	<b>100</b>		<b>127</b>	<b>100</b>

## Recreational Sports Facilities

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	36	43	Never	73	57
Satisfied	42	51	1- 4 times per year	25	19
Dissatisfied	4	5	5 to 10 times per year	14	11
Very Dissatisfied	1	1	11 or more times per year	17	13
<b>Total</b>	<b>83</b>	<b>100</b>		<b>129</b>	<b>100</b>

## Dining Hall

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	24	24	Never	61	49
Satisfied	62	63	1- 4 times per year	26	21
Dissatisfied	11	11	5 to 10 times per year	10	8
Very Dissatisfied	2	2	11 or more times per year	28	22
<b>Total</b>	<b>99</b>	<b>100</b>		<b>125</b>	<b>100</b>

**Other Campus Food Businesses**

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	35	27	Never	24	19
Satisfied	79	60	1- 4 times per year	23	18
Dissatisfied	14	11	5 to 10 times per year	24	19
Very Dissatisfied	3	2	11 or more times per year	57	43
<b>Total</b>	<b>131</b>	<b>100</b>		<b>128</b>	<b>100</b>

**Student Activities and Events**

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	44	36	Never	35	27
Satisfied	71	58	1- 4 times per year	44	34
Dissatisfied	5	4	5 to 10 times per year	29	23
Very Dissatisfied	2	2	11 or more times per year	20	16
<b>Total</b>	<b>122</b>	<b>100</b>		<b>128</b>	<b>100</b>

**Islander Athletic Events** - *A large number who responded said they never attended these events*

Satisfaction with the office/services

	#	Valid %	Usage	#	Valid %
Very Satisfied	33	35	Never	65	50
Satisfied	57	61	1- 4 times per year	29	23
Dissatisfied	1	1	5 to 10 times per year	19	15
Very Dissatisfied	2	2	11 or more times per year	15	12
<b>Total</b>	<b>93</b>	<b>100</b>		<b>128</b>	<b>100</b>

## General Experiences

For the following section, the question asked was: *Please indicate the extent of your satisfaction with the following processes/procedures.*

The *Very Satisfied* responses have been added with the *Satisfied* responses to give the *Combined Satisfaction* score.

### The web registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	48	30	
Satisfied	99	61	91%
Dissatisfied	12	7	
Very Dissatisfied	3	2	
<i>Total</i>	<i>162</i>	<i>100</i>	

### The walk-up registration process.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	12	18	
Satisfied	44	66	84%
Dissatisfied	7	10	
Very Dissatisfied	4	6	
<i>Total</i>	<i>67</i>	<i>100</i>	

### The ease of dropping/adding courses.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	67	44	
Satisfied	82	53	97%
Dissatisfied	3	2	
Very Dissatisfied	2	1	
<i>Total</i>	<i>154</i>	<i>100</i>	

**The fee payment process.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	18	
Satisfied	95	64	82%
Dissatisfied	21	14	
Very Dissatisfied	5	4	
<i>Total</i>	<i>148</i>	<i>100</i>	

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**The billing procedures.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	28	18	
Satisfied	105	69	87%
Dissatisfied	17	11	
Very Dissatisfied	3	2	
<i>Total</i>	<i>153</i>	<i>100</i>	

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**The hours of operation of the Cashier's (Business) office.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	15	
Satisfied	83	78	93%
Dissatisfied	6	6	
Very Dissatisfied	1	1	
<i>Total</i>	<i>106</i>	<i>100</i>	

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**The timeliness of financial assistance award announcements.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	24	17	
Satisfied	89	63	80%
Dissatisfied	23	16	
Very Dissatisfied	5	4	
<i>Total</i>	<i>141</i>	<i>100</i>	

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**The First Year Learning Community program.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	24	23	
Satisfied	58	54	77%
Dissatisfied	8	8	
Very Dissatisfied	16	15	
<i>Total</i>	<i>106</i>	<i>100</i>	

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**The overall quality of Academic Advising you have received at this campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	50	32	
Satisfied	79	51	83%
Dissatisfied	17	11	
Very Dissatisfied	10	6	
<i>Total</i>	<i>156</i>	<i>100</i>	

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**The effectiveness of tutoring services provided by CASA.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	25	25	
Satisfied	66	66	91%
Dissatisfied	6	6	
Very Dissatisfied	3	3	
<i>Total</i>	<i>100</i>	<i>100</i>	

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**The hours and days of the Dining Hall food service.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	20	20	
Satisfied	70	69	89%
Dissatisfied	9	9	
Very Dissatisfied	2	2	
<i>Total</i>	<i>101</i>	<i>100</i>	

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**The hours and days of the other campus food locations (NOT Dining Hall).**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	24	18	
Satisfied	92	67	85%
Dissatisfied	14	10	
Very Dissatisfied	7	5	
<i>Total</i>	<i>137</i>	<i>100</i>	

**The helpfulness of the staff at the mail center.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	21	25	
Satisfied	60	72	97%
Dissatisfied	1	1	
Very Dissatisfied	2	2	
<i>Total</i>	<i>84</i>	<i>100</i>	

**The availability of printing/copying on campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	22	
Satisfied	80	66	88%
Dissatisfied	11	9	
Very Dissatisfied	4	3	
<i>Total</i>	<i>122</i>	<i>100</i>	

*New in 2018*

**The price of printing/copying on campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	18	15	
Satisfied	79	65	80%
Dissatisfied	16	13	
Very Dissatisfied	9	7	
<i>Total</i>	<i>122</i>	<i>100</i>	

**The quality of care offered by the Counseling Center.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	20	30	
Satisfied	43	64	94%
Dissatisfied	3	4	
Very Dissatisfied	1	2	
<i>Total</i>	<i>67</i>	<i>100</i>	

**The quality of care offered by the Health Center.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	23	29	
Satisfied	52	65	94%
Dissatisfied	5	6	
Very Dissatisfied	0	0	
<i>Total</i>	<i>80</i>	<i>100</i>	

**The availability of channels for expressing student complaints.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	17	
Satisfied	50	53	70%
Dissatisfied	21	22	
Very Dissatisfied	8	8	
<i>Total</i>	<i>95</i>	<i>100</i>	

**The fairness of ACADEMIC misconduct disciplinary process.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	19	22	
Satisfied	60	71	93%
Dissatisfied	4	5	
Very Dissatisfied	2	2	
<i>Total</i>	<i>85</i>	<i>100</i>	

**The fairness of student disciplinary procedures administered under the Student Code of Conduct.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	20	23	
Satisfied	61	70	93%
Dissatisfied	5	6	
Very Dissatisfied	1	1	
<i>Total</i>	<i>87</i>	<i>100</i>	

**The quality of equipment in computer labs.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	35	30	
Satisfied	77	66	96%
Dissatisfied	2	2	
Very Dissatisfied	2	2	
<i>Total</i>	<i>116</i>	<i>100</i>	

**The accessibility of computer labs.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	36	30	
Satisfied	80	67	97%
Dissatisfied	2	2	
Very Dissatisfied	1	1	
<i>Total</i>	<i>119</i>	<i>100</i>	

**The ability to find materials in the library to complete class assignments.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	29	25	
Satisfied	85	73	98%
Dissatisfied	2	2	
Very Dissatisfied	0	0	
<i>Total</i>	<i>116</i>	<i>100</i>	



**The quality of the food in the Dining Hall.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	17	
Satisfied	55	58	75%
Dissatisfied	20	21	
Very Dissatisfied	4	4	
<i>Total</i>	<i>95</i>	<i>100</i>	

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**The quality of the food in other campus dining locations.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	36	28	
Satisfied	80	63	91%
Dissatisfied	8	6	
Very Dissatisfied	4	3	
<i>Total</i>	<i>128</i>	<i>100</i>	

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**The overall condition of classrooms on campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	38	26	
Satisfied	89	61	87%
Dissatisfied	16	11	
Very Dissatisfied	2	2	
<i>Total</i>	<i>145</i>	<i>100</i>	

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**The overall condition of University grounds and landscaping.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	59	40	
Satisfied	79	54	94%
Dissatisfied	7	5	
Very Dissatisfied	1	1	
<i>Total</i>	<i>146</i>	<i>100</i>	

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**The quality of equipment in science labs.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	23	27	
Satisfied	49	58	85%
Dissatisfied	8	10	
Very Dissatisfied	4	5	
<i>Total</i>	<i>84</i>	<i>100</i>	

**The responsiveness of University Police.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	16	24	
Satisfied	45	66	90%
Dissatisfied	5	7	
Very Dissatisfied	2	3	
<i>Total</i>	<i>68</i>	<i>100</i>	

**The overall safety of the campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	40	30	
Satisfied	75	56	86%
Dissatisfied	14	10	
Very Dissatisfied	6	4	
<i>Total</i>	<i>135</i>	<i>100</i>	

**The cleanliness of campus facilities (please note problem area/s).**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	41	30	
Satisfied	88	65	95%
Dissatisfied	5	4	
Very Dissatisfied	2	1	
<i>Total</i>	<i>136</i>	<i>100</i>	

**The cleanliness of recreational sports facilities and equipment.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	28	32	
Satisfied	58	65	97%
Dissatisfied	3	3	
Very Dissatisfied	0	0	
<i>Total</i>	<i>89</i>	<i>100</i>	

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*New in 2018*

**The safety of recreational sports facilities.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	27	31	
Satisfied	61	69	100%
Dissatisfied	0	0	
Very Dissatisfied	0	0	
<i>Total</i>	<i>88</i>	<i>100</i>	

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**The contribution of intercollegiate athletic programs to your sense of school spirit.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	25	31	
Satisfied	52	63	94%
Dissatisfied	2	2	
Very Dissatisfied	3	4	
<i>Total</i>	<i>82</i>	<i>100</i>	

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**Bike lanes leading to campus.**

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	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	14	23	
Satisfied	43	70	93%
Dissatisfied	3	5	
Very Dissatisfied	1	2	
<i>Total</i>	<i>61</i>	<i>100</i>	

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### On-campus bike pathways.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	18	28	
Satisfied	43	66	94%
Dissatisfied	3	4	
Very Dissatisfied	1	2	
<i>Total</i>	<i>65</i>	<i>100</i>	

### The adequacy of sidewalks on campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	35	30	
Satisfied	78	66	96%
Dissatisfied	3	3	
Very Dissatisfied	1	1	
<i>Total</i>	<i>117</i>	<i>100</i>	

### Your sense of pride about the campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	44	33	
Satisfied	74	56	89%
Dissatisfied	9	7	
Very Dissatisfied	5	4	
<i>Total</i>	<i>132</i>	<i>100</i>	

## Bus Service

### City bus route #5 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	6	20	
Satisfied	23	77	97%
Dissatisfied	0	0	
Very Dissatisfied	1	3	
<i>Total</i>	<i>30</i>	<i>100</i>	

### City bus route #37 to campus.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	8	21	
Satisfied	28	76	97%
Dissatisfied	0	0	
Very Dissatisfied	1	3	
<i>Total</i>	<i>37</i>	<i>100</i>	

### The Wave #63 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	6	20	
Satisfied	22	73	93%
Dissatisfied	1	3.5	
Very Dissatisfied	1	3.5	
<i>Total</i>	<i>30</i>	<i>100</i>	

### Momentum #60 shuttle bus service.

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	12	29	
Satisfied	28	67	96%
Dissatisfied	0	0	
Very Dissatisfied	2	4	
<i>Total</i>	<i>42</i>	<i>100</i>	

## Extracurricular Involvement

The following questions were open for response to all students. The questions were constructed to ascertain student involvement in extracurricular activities.

### Are you actively involved in any student organizations at TAMU-CC?

	Responses	Valid Percent
Yes	65	45
No	81	55
<i>Total</i>	<i>146</i>	<i>100</i>

**Please indicate to what extent being involved in a student organization has made you feel more connected to campus.**

	Responses	Valid Percent	At least a moderate amount
A great deal	16	26	
A lot	20	32	58%
A moderate amount	19	30	
A little	7	11	
Not at all	1	2	
<i>Total</i>	<i>84</i>	<i>100</i>	

**If a student chose *No* for a response to involvement in any student organizations, they were asked: Why not?**

	Responses	Valid Percent	At least a moderate amount
I didn't have time	44	58	
Nothing interested me	12	15	73%
I didn't know about these organizations	9	12	
What I wanted wasn't offered or available	2	3	
I didn't like what I experienced when I tried it	2	3	
Other	7	9	

**Educational outcomes or services**

Students were asked to indicate the extent of their satisfaction with the following educational outcomes or services at A&M-Corpus Christi.

**The protection of the right to freedom of expression on campus.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	41	36	
Satisfied	61	53	
Dissatisfied	11	9	92%
Very Dissatisfied	2	2	
<i>Total</i>	<i>116</i>	<i>100</i>	

**Learning to appreciate teamwork with diverse groups in settings outside the classroom.**

	Responses	Valid Percent	Combined Satisfaction
Very Satisfied	45	39	
Satisfied	64	55	
Dissatisfied	7	6	94%
Very Dissatisfied	0	0	
<i>Total</i>	<i>116</i>	<i>100</i>	

## Likelihood of Attending/Recommending TAMU-CC

The Office of Planning and Institutional Research recommends a combined probability percentage of 75% or greater for each item.

### If you were to start all over again, would you attend TAMU-CC?

	Responses	Valid Percent	Combined Positive
Definitely attend TAMU-CC	51	36	
Probably attend TAMU-CC	64	46	82%
Probably not attend TAMU-CC	16	11	
Definitely not attend TAMU-CC	8	6	
Not attend college at all	1	1	
<i>Total</i>	<i>140</i>	<i>100</i>	

### Would you recommend TAMU-CC to a prospective student?

	Responses	Valid Percent	Combined Positive
Definitely recommend	65	46	
Probably recommend	57	41	87%
Probably not recommend	13	9	
Definitely not recommend	5	4	
<i>Total</i>	<i>140</i>	<i>100</i>	

## Academic Registration Experiences

The questions below were constructed to ascertain how often respondents encountered courses that were closed when they were registering.

### How frequently did you encounter closed courses IN in your major when you went to register?

	Responses	Valid Percent
Always	7	5
Often	16	10
About half the time	17	11
Sometimes	57	37
Never	57	37
<i>Total</i>	<i>154</i>	<i>100</i>

**How frequently did you encounter closed courses NOT in your major when you went to register?**

	Responses	Valid Percent
Always	3	2
Often	8	5
About half the time	13	9
Sometimes	55	37
Never	71	47
<i>Total</i>	<i>150</i>	<i>100</i>

**Learning about Campus Events**

The students were asked three questions concerning social media. They were asked to rank order two lists about where they get information about campus events, and then about social media they do not use.

**How likely are you to learn about campus events and information from the following sources?**

	Extremely Likely	Somewhat Likely	Somewhat Unlikely	Extremely Unlikely
Brochures	37	51	25	27
Email	79	50	4	6
Facebook	20	30	22	66
Flickr	10	14	14	100
Fliers/Posters on bulletin boards	63	60	8	9
Google+	12	17	18	91
I-Engage	43	51	21	23
iNews	45	42	27	25
Instagram	39	58	10	31
LinkedIn	11	25	22	80
Myspace	5	12	12	108
Sidewalk Chalking	45	53	24	16
Snapchat	25	44	9	59
Tagged	10	20	15	92
Tumblr	7	13	12	14
Twitter	15	12	13	97
University Website	37	51	25	27
Word of Mouth	69	42	14	13
YouTube	19	22	15	80

By far most students get their information most often from email; iNews, Sidewalk chalking, word-of-mouth, university website, and fliers/posters on bulletin boards are also strong information sources. Facebook, Twitter,



Instagram, brochures, Snapchat and YouTube are somewhat effective, while Flickr, Google+, LinkedIn, Myspace, Tagged, and Tumblr have a limited reach.

**How often do you use these social media to learn about campus events and programs?**

	Daily	Weekly	Almost never	No Account
Facebook	13	20	54	49
Flickr	1	1	15	119
Google+	6	12	32	85
Instagram	38	47	30	21
LinkedIn	3	18	52	62
Myspace	1	1	14	119
Snapchat	29	23	46	37
Tagged	4	3	15	113
Tumblr	2	2	18	113
Twitter	9	11	39	75
YouTube	18	19	67	31

**Number of people who do not use the following:**

Myspace	129
Flickr	128
Tumblr	119
Tagged	124
Google+	106
LinkedIn	72
Twitter	79
Facebook	61
YouTube	27
Snapchat	34
Instagram	20
TOTAL	899

## ***Survey Instrument***

### **2024 USS - Undergraduate Student Survey**

We would appreciate getting your feedback about your experiences while at Texas A&M University – Corpus Christi. We use the data from this survey to make changes and improvements.

The following questions are for data-collection and institutional research purposes only. Participation in this study is strictly voluntary and in no way affects your status at Texas A&M University-Corpus Christi. The Office of Planning & Institutional Research will ensure that your responses are completely confidential and will only be reported in the aggregate.

For further information regarding this study or your confidentiality, please contact Erin Mulligan-Nguyen in the office of Planning and Institutional Research at 361-825-5989, or [erin.mulligan-nguyen@tamucc.edu](mailto:erin.mulligan-nguyen@tamucc.edu)

Q2 In this section we collect some demographic information that lets us examine if the respondents are similar to the overall population of students. For instance, does one gender respond more answer than the other? Does college or class level make a difference in responses? ... and so forth.

Q3 Gender

- Male (1)
- Female (2)
- Gender Non-binary (3)
- Prefer not to identify (4)

Q4 Race/Ethnicity

- Hispanic/Latino (1)
- White (2)
- Black or African American (3)
- Asian (4)
- American Indian or Alaska Native (5)
- Native Hawaiian or Other Pacific Islander (6)
- Multi-racial (7)
- Other (8) \_\_\_\_\_

Q5 Did your mother (or female legal guardian) graduate from college?

- yes (1)
- No (2)

Q6 Did your father (or male legal guardian) graduate from college?

- yes (1)
- No (2)

Q7 Your class level:

Sophomore (1)

Junior (2)

Q8 College you are in:

Business (1)

Education & Human Development (2)

Liberal Arts (3)

Nursing and Health Sciences (4)

Science and Engineering (5)

Q9 How many years have you lived on campus (either at Miramar or Momentum campus)?

1

2

3

4

None

Display This Question:

If College you are in: Business Is Selected

Q9 Department you are in:

Accounting, Finance, and Business Law (1)

Decision Sciences and Economics (2)

Management and Marketing (3)

Display This Question:

If College you are in: Business Is Selected

Q10 Your Major:

Accounting (1)

Economics (2)

Finance (3)

General Business (4)

Management (5)

Management Information Systems (6)

Marketing (7)

Undecided (8)

Display This Question:

If College you are in: Education Is Selected

Q11 Department you are in:

Educational Leadership (1)

Curriculum and Instruction (2)

Counseling and Educational Psychology (3)

Distance Education (4)

Teacher Education (5)

Kinesiology (6)

Military Science (7)

Undecided (8)

Display This Question:

If Department you are in: Kinesiology Is Selected

Q12 Program you are in:

- Athletic Training (1)
- Interdisciplinary Studies (2)
- Kinesiology (3)
- Undecided (4)

Display This Question:

If College you are in: Education Is Selected

Q13 Your Major:

- Athletic Training (1)
- EC-6 Reading (2)
- EC-6 Bilingual (3)
- Grades 4-8 Mathematics (4)
- EC-12 Special Education (5)
- Kinesiology (6)
- Military Science Program (7)
- Undecided (8)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q14 Department you are in:

- Art (1)
- Communication & Media (2)
- Dance & Theatre (3)
- English (4)
- Humanities (5)
- Music (6)
- Psychology & Sociology (7)
- Social Sciences (8)
- Undecided (10)

Display This Question:

If College you are in: Liberal Arts Is Selected

Q15 Your Major:

- Applied Sciences (1)
- Art (2)
- Communication (3)
- Criminal Justice (4)
- Economics (5)
- English (6)
- Graphic Design (17)
- History (7)
- Music (8)
- Philosophy (9)
- Political Science (10)
- Psychology (11)
- Sociology (12)
- Spanish (13)
- Theatre (14)
- University Studies (15)
- Undecided (16)

Display This Question:

If College you are in: Nursing and Health Sciences Is Selected

Q16 Program you are in:

- BSN in Nursing (1)
- BSHS in Health Science (2)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q17 Department you are in:

- Computing Sciences (1)
- Engineering (2)
- Life Sciences (3)
- Mathematics & Statistics (4)
- Physical & Environmental Sciences (5)

Display This Question:

If College you are in: Science and Engineering Is Selected

Q18 Your Major:

- Atmospheric Sciences (18)
- Biology (1)
- Biomedical Sciences (2)
- Chemistry (3)
- Coastal & Marine System Science (4)
- Computer Science (5)
- Electrical Engineering (6)
- Environmental Science (7)
- Fisheries & Mariculture (8)
- Geographic Information Science (9)
- Geology (10)
- Geospatial Computing Science (19)
- Geospatial Surveying Engineering (11)
- Marine Biology (12)
- Mathematics (13)
- Mechanical Engineering (14)
- Mechanical Engineering Technology (15)
- Physics (16)
- Undecided (17)

Q20 How often do you utilize/contact the following offices in an average academic year?

	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q21 Please let us know how satisfied you are with both the courtesy and the helpfulness of the following offices.

	To what extent are you satisfied with the courtesy of the personnel in these offices?					To what extent are you satisfied with the helpfulness of the personnel in these offices?				
	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
Admissions & Records (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Office of Veteran's Affairs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cashier's (Business) Office (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Assistance Office (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Police (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Bookstore (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q22 Please indicate how satisfied you are with the following offices/services. Additionally, please indicate how often you use the office/service.

	Please indicate the extent of your satisfaction with the office/service.					How often do you utilize the office/service in an academic year?			
	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)	Never (1)	1-4 times per year (2)	5-10 times per year (3)	11 or more times per year (4)
SAIL Online Portal (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bell Library (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campus Copies (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring/CASA (Center for Academic Student Achievement) (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Services (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Center (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling Center (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Center (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational Sports (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dining Hall (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other campus food businesses (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student activities and events (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Islander Athletic events (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Q23 Please indicate the extent of your satisfaction with the following processes/services/program.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The web registration process (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The walk-up registration process (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ease of dropping/adding courses (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fee payment process (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The billing procedures (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours of operation of the Cashier's (Business) office (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The timeliness of financial assistance award announcements (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The First Year Learning Community program (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall quality of Academic Advising you have received at this campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The effectiveness of tutoring services provided by CASA (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours and days of the Dining Hall food service (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The hours and days of the other campus food locations (NOT Dining Hall) (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q24 Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The helpfulness of the staff at the mail center (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of printing/copying on campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The price of printing/copying on campus (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Counseling Center (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of care offered by the Health Center (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The availability of channels for expressing student complaints (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of ACADEMIC misconduct disciplinary process (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The fairness of student disciplinary procedures administered under the Student Code of Conduct (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [ Dissatisfied is selected]

Or Please indicate the extent of your satisfaction with the following services or processes at TAMU-CC. = The fairness of student disciplinary procedures administered under the Student Code of Conduct [ Very Dissatisfied is selected ]

Q25 Please explain why you were dissatisfied with the fairness of the disciplinary procedures.

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Q26 How frequently did you encounter courses closed when you went to register?

	Always (1)	Often (2)	About half the time (3)	Sometimes (4)	Never (5)
Courses in your major (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Courses NOT in your major (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q27 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The quality of equipment in computer labs (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The accessibility of computer labs (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ability to find materials in the library to complete class assignments (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the food in the Dining Hall (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the food in other campus dining locations (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of classrooms on campus (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall condition of the university grounds and landscaping (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of equipment in science labs (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The responsiveness of University Police (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The overall safety of the campus (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of campus facilities (please note problem area/s) (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Display This Question:

If Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities  
(please note problem area/s) [ Dissatisfied is selected ]

And Please indicate the extent of your satisfaction with the following aspects of the campus. = Cleanliness of campus facilities  
(please note problem area/s) [ Very Dissatisfied is selected ]

Q28 What are the location/s that are not clean?

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Q29 Please indicate the extent of your satisfaction with the following aspects of the campus.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	Not Applicable (5)
The cleanliness of recreational sports facilities and equipment (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The safety of recreational sports facilities (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The contribution of intercollegiate athletic programs to your sense of school spirit (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike lanes leading to campus (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
On campus bike pathways (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Your sense of pride about the campus (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City bus route #5 to campus (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
City bus route #37 to campus (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Wave #63 Shuttle bus service (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Momentum #60 Shuttle bus service (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Display This Question:

If Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [ Dissatisfied is selected]  
And Please indicate the extent of your satisfaction with the following aspects of the campus. = The adequacy of sidewalks on campus (If dissatisfied, where else are they needed?) [ Very Dissatisfied is selected]

Q30 Where do you thing sidewalks should be added?

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End of Block: Campus Services

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Start of Block: Around Campus

Q31 Are you actively involved in any student organizations at TAMU-CC? (Student organizations include academic or career clubs, student government, publications, religious clubs, special interest clubs, sports clubs, Greek organizations, etc.)

- Yes (1)
- No (2)

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Display This Question:

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = Yes is selected

Q32 Please indicate to what extent being involvement in a student organization has made you feel more connected to campus.

- A great deal (1)
  - A lot (2)
  - A moderate amount (3)
  - A little (4)
  - Not at all (5)
-

Display This Question:

If Are you actively involved in any student organizations at TAMU-CC? (Student organizations incl... = No is selected

Q33 If no, why not?

- I don't have time (1)
- Nothing interested me (2)
- I didn't know about these organizations (3)
- What I was interested in wasn't offered or available (4)
- I didn't like what I experienced when I tried an organization (5)
- Other (6) \_\_\_\_\_

Q34 Please indicate the extent of your satisfaction with the following educational outcomes at TAMU-CC.

	Very Satisfied (1)	Satisfied (2)	Dissatisfied (3)	Very Dissatisfied (4)	N/A (5)
The protection of the right to freedom of expression on campus (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning to appreciate teamwork with diverse groups in settings outside the classroom (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q35 If you were to start college all over again, would you attend TAMU-CC?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)
- I would not attend college at all (5)

Q36 Would you recommend TAMU-CC to a prospective student?

- Definitely would (1)
- Probably would (2)
- Probably would not (3)
- Definitely would not (4)

Q37 How likely are you to learn about campus events and information from the following sources?

	Extremely likely (39)	Somewhat likely (40)	Somewhat unlikely (42)	Extremely unlikely (43)
University Website (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fliers/Posters on campus bulletin boards (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brochures (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Sidewalk chalking (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Word of mouth (16)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email (17)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
iNews - (Thursday events email) (18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Facebook (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flickr (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+ (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instagram (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Myspace (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snapchat (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tagged (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tumblr (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q38 How often do you use these social media to learn about campus events and programs?

	Daily (11)	Weekly (13)	Almost never (14)	No account (16)
Facebook (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Flickr (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+ (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Instagram (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Myspace (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snapchat (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tagged (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tumblr (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Q39 Is there a different platform that you wish had campus event information? If so please tell us where you would like to see campus event information.

Q40 Mark social media you do not use.

- Facebook (1)
- Flickr (2)
- Google+ (3)
- Instagram (4)
- LinkedIn (5)
- Myspace (6)
- Snapchat (7)
- Tagged (8)
- Tumblr (9)
- Twitter (10)
- YouTube (11)



Q41 Please use the space below to provide any comments you would like to add about your overall educational experience at TAMU-CC.

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Q42 Is there anything else you would like us to know?

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Q43 This is the end of the survey. We greatly appreciate that you shared your opinions!

End of Block: Around Campus